

ESG REPORT 2025



ONLINEPRINTERS GROUP

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SUSTAINABILITY IS NOT A QUESTION OF “IF”



At Onlineprinters Group, sustainability is an integral part of how we run and grow our business. As a leading European online printing group, we operate in a complex environment shaped by evolving customer expectations, regulatory developments and the need for resilient, responsible value creation.

For us, sustainability is not a question of “if”, but of “how”. It is about making informed decisions, strengthening our governance, and continuously improving the way we manage environmental, social and business conduct topics across the Group. This includes responsible use of resources, fair and transparent business practices, and robust systems to manage risks and opportunities in a changing market.

In 2025, we took an important step by publishing our first Group Sustainability Report aligned with the EU’s CSRD and ESRS framework. The report reflects our commitment to transparency, structured governance and data-driven decision-making, while providing a strong foundation for the continued integration of sustainability across the Group. Sustainability is not a standalone initiative it is embedded in our strategy, our operations and our financial management.

We believe that long-term financial performance and responsible business conduct go hand in hand. By strengthening our governance framework, working closely with suppliers and partners, and investing in secure, efficient and future-ready operations, we aim to create value for customers, employees and stakeholders alike.

This report provides key insights into our approach and progress. For a comprehensive overview of our sustainability performance, governance and priorities, we invite you to consult our full Sustainability Report 2025.

Warm regards,
Kai Zhu

A stylized, handwritten signature in white ink, appearing to be 'Kai Zhu'.

On behalf of the Onlineprinters Group



ONLINE- PRINTERS GROUP

Print Expertise – High Quality Excellent Service – Fair Prices

The Onlineprinters Group includes the companies Onlineprinters (Germany), Solopress (United Kingdom), and Scandinavian Print Group (Denmark).

Since its establishment in 2018, it has become one of the most successful players among Europe's online printing companies.

A total of 1,672 people from a wide range of nationalities work across the Group's companies in Germany, the UK, Denmark, Poland, Spain, and Sweden, delivering high-quality print products and services for decades.

● Countries with their own
Onlineprinters Group online shops



Scandinavian
Print Group

● solopress



onlineprinters



41
Years

Onlineprinters

Since 1984, Onlineprinters has been producing a wide range of print products for customers across Europe – from business cards and flyers to brochures and large format printing (LFP) products. With a selection of over 5,000 base products, customers can configure solutions that meet their specific needs and place orders with ease. Our modern printing technology, combined with decades of experience and highly automated production processes, enables us to deliver fast, cost-effective and high-quality print products, supported by ongoing work on resource efficiency, certified materials and emissions transparency.

26
Years

Solopress

Since 1999, Solopress has been delivering high-quality print products, becoming one of the largest and most renowned online printing companies in the United Kingdom. Its printing portfolio ranges from office supplies and promotional materials to photo gifts. Throughout the entire procurement and production process, the company places great emphasis where relevant, the company works with certified materials, selected recyclable product options and process improvements aimed at reducing environmental impact.

26
Years

Scandinavian Print Group

The Scandinavian Print Group is the largest online printing company in Scandinavia, with locations in Denmark, Sweden, Norway, Germany and Poland. Since 1999, the Scandinavian Print Group has offered a wide range of printing services and products. By combining cutting-edge IT solutions with traditional printing methods, the group delivers cost efficient and high-quality results daily for customers across various industries. The group's most well known brand is LaserTryk.dk, which established the Scandinavian Print Group and is the leading print brand in the Scandinavian Print Group.

2025 RECAP & 2026 OUTLOOK

2025 achievements



Stronger ESG Foundation

- Published our first CSRD-aligned sustainability report
- Establishing the foundation for structured ESG reporting (not externally assured)



Climate & Operations Progress

- Scope 1 & 2 emissions reduced by 74% vs. 2022
- 99.45% renewable electricity across operations
- Continued investments in energy efficiency and electrification
- Scope 3 emissions increased, reflecting business growth and improved data coverage – highlighting our next key focus area



Resource Efficiency Advances

- 97% certified paper usage
- Reduced paper waste, moving toward our 2030 targets



Customer-Centric Sustainability

Strengthening sustainability as part of our customer offering by making it more transparent and accessible through:

- Expanding product-level carbon transparency
- Increasing certified & low-carbon materials availability
- Developing environmentally certified & eco-labelled products



Operational Improvements

Translating operational improvements into customer-relevant impact by driving measurable outcomes:

- Reduced paper waste per order through optimisation
- Continued investments in efficient and low-carbon production
- Strengthening logistics & supplier collaboration



Sustainability Is Our Competitive Advantage

By combining operational improvements, supplier collaboration, and increased transparency, we aim to position sustainability as a clear and credible value proposition for our customers – and a driver of long-term resilience and growth.

At Onlineprinters Group, sustainability is no longer a question of “if” – but how we scale it.

In 2025, we strengthened our foundation and took a major step towards structured and transparent ESG reporting.

2026 Outlook



Customer Value Through ESG

Move from building ESG foundations to delivering measurable value for customers and partners.

Focus: make sustainability increasingly visible and actionable in our product offering and customer experience.



Supporting ESG Compliance

Help customers meet their ESG requirements with relevant and reliable data:

- Consistent and standardised sustainability data, incl. carbon & materials
- Greater transparency in sourcing & value chain emissions, especially paper
- Acting as a reliable ESG partner in a more regulated market



Continuous ESG Improvement

Strengthen our ESG foundation to support long-term business value:

- Improve data quality, consistency & reporting structures
- Refine ESG targets & baseline year to reflect business development
- Integrate ESG further into decision-making processes



Looking Ahead

Our ambition remains to decouple business growth from environmental impact.

A key priority for the coming years will be to improve carbon efficiency per revenue, while continuing to reduce absolute emissions wherever possible.



Environment



Social



Governance

CERTIFICATES

Trusted Standards That Create Customer Value



EcoVadis

EcoVadis helps us measure and continuously improve our sustainability performance across environmental, social, ethical and procurement topics. The assessment provides an independent benchmark of our progress and helps ensure that we meet the increasing sustainability expectations of customers and business partners. By strengthening transparency and accountability throughout our operations, EcoVadis supports our ambition to be a trusted and responsible supplier.



Nordic Swan Ecolabel

The Nordic Swan Ecolabel enables us to offer independently verified products that meet strict environmental requirements throughout their lifecycle. For customers, this provides confidence that products are produced with consideration for resource efficiency, chemical management and recyclability. It supports our ambition to deliver high-quality print products with a lower environmental footprint.



ClimatePartner

ClimatePartner enables us to calculate, reduce and transparently communicate the carbon footprint of our products and operations. This provides customers with credible climate information and supports more informed purchasing decisions. The certification reinforces our commitment to reducing emissions while offering lower-impact printing solutions.



FSC®

(Forest Stewardship Council)

FSC certification allows us to offer paper products sourced from responsibly managed forests. This helps protect biodiversity, supports local communities and promotes sustainable forestry practices. For our customers, FSC provides assurance that the paper used in their products contributes to responsible forest management and transparent supply chains.

Licens code: C010493, C163538, C194852, C168702, C106140.



ClimateCalc

ClimateCalc allows us to calculate product-specific carbon footprints based on actual production data. This provides customers with reliable emissions information and helps us identify opportunities to improve efficiency and reduce environmental impact throughout our production processes.

ISO Management Standards

ISO 9001 (Quality Management)

ISO 9001 helps ensure consistent quality, reliability and continuous improvement across our operations. For customers, this means confidence that products are produced according to robust processes with a strong focus on quality, precision and customer satisfaction. High operational standards are essential to delivering outstanding products while using resources efficiently and responsibly.

Environmental and Sustainability Certifications



PEFC (Programme for the Endorsement of Forest Certification)

PEFC certification broadens our ability to source sustainably managed paper and wood-based materials. By working with certified supply chains, we provide customers with responsible paper choices while supporting sustainable forest management and long-term availability of natural resources.



Imprim'Vert

Imprim'Vert reflects our commitment to reducing the environmental impact of printing activities. The certification supports responsible management of production processes, chemicals and waste streams. For customers, it demonstrates that environmental considerations are integrated into how we manufacture and deliver printed products.



GREENGUARD- and GREENGUARD Gold

GREENGUARD certifications allow us to provide large-format printed products that meet stringent indoor air quality requirements. This enables customers to use our products in sensitive environments such as schools, healthcare facilities and public buildings with confidence. The certification supports healthier indoor spaces while maintaining the high visual quality expected from professional print applications.



Blauer Engel

Blauer Engel helps us deliver printed products that combine high quality with recognised environmental performance. The certification supports responsible material choices, resource efficiency and transparency throughout the product lifecycle. For our customers, it provides an independent assurance that environmental considerations have been integrated into the product, helping them meet their own sustainability objectives while receiving professional print products they can trust.

ISO 14001 (Environmental Management)

ISO 14001 provides the framework for systematically managing and improving our environmental performance. It helps us reduce waste, optimise resource consumption and maintain a structured approach to environmental compliance. For customers, this demonstrates that environmental responsibility is embedded throughout our operations rather than treated as a standalone initiative.

ISO 50001 (Energy Management)

ISO 50001 supports our efforts to reduce energy consumption and improve operational efficiency across production sites. By continuously optimising energy performance, we can lower emissions, strengthen resilience and reduce environmental impact while maintaining reliable and competitive production capabilities for our customers.

WHAT MATTERS MOST TO ONLINE-PRINTERS GROUP



Climate & Emissions

Climate change was identified as a material topic due to the environmental impacts associated with energy consumption, purchased materials, logistics and greenhouse gas emissions across our value chain. Reducing emissions and improving energy efficiency are therefore key priorities for our long-term sustainability strategy



Materials & Circularity

As paper is our most important raw material, responsible sourcing, efficient resource use and circular business practices are central to our sustainability efforts. We focus on increasing the use of certified and responsibly sourced materials while reducing waste throughout our operations



People & Safety

Our employees are essential to our success. Employee wellbeing, health and safety, development opportunities and retention were identified as important sustainability topics that support both employee satisfaction and long-term business performance.



Resource Efficiency

The assessment identified resource consumption as a key area of focus across our operations and supply chain. By improving efficiency and reducing waste, we can lower environmental impacts while strengthening operational performance and resilience.

Double Materiality Assessment 2025

In 2025, Onlineprinters Group completed its first Double Materiality Assessment (DMA) as part of its CSRD-aligned sustainability reporting. The assessment evaluated both our impacts on people and the environment and the sustainability-related risks and opportunities that may influence our long-term business performance. The results help us focus our efforts on the topics that matter most to our business, our stakeholders and our future development.

DMA at a glance

- Climate Change (E1)
- Water & Resources (E3)
- Resource Use & Circular Economy (E5)
- Own Workforce (S1)
- Workers in the Value Chain (S2)
- Business Conduct (G1)

These were identified as material topics in Onlineprinters Group's 2025 Double Materiality Assessment.



Responsible Supply Chain

Collaboration with suppliers and business partners plays an important role in addressing sustainability challenges throughout our value chain. Responsible sourcing, supplier engagement and transparency help strengthen sustainability performance beyond our own operations.



Governance & Ethics

Strong governance, ethical business conduct and responsible decision-making are fundamental to maintaining trust with customers, suppliers, employees and other stakeholders. These principles support transparency, compliance and long-term value creation across the Group.



OUR GOALS 2030

We take our responsibility for the environment and society seriously and act on it every day.

That's why we have committed ourselves to continuously reduce our environmental footprint, improve social standards, and actively contribute to a sustainable future.

As part of our ongoing development, 2026 will mark a reassessment of our baseline year and a structured review of our sustainability targets to reflect data maturity, business development, and evolving regulatory expectations.



Occupational safety

Our aim is to further improve the occupational safety of our employees and thus ensure a safe and healthy working environment in which no work-related accidents occur.



Employee retention

In 2025, only 10.47% of our employees voluntarily decided to leave our group companies, compared to an industry average of 15 %. We want to improve this level even further by continuing to offer our employees an attractive long-term working environment.



Reduction of Scope 1+2 emissions*

By 2030, we will reduce our energy requirements and emissions from operational activities by 42 % to 3,692 tCO₂e (Scope 1 + 2).

*In line with the Science Based Targets initiative (SBTi)

25%

reduction of Scope 3 emissions*

In 2022, CO₂ emissions of 86,283 tonnes were generated primarily through the purchase of paper and the transport of raw materials and goods. Our Scope 3 target is to reduce this figure by 25 % to 64,712 tCO₂e by 2030.

*This target does not account for future business growth or acquisitions, and reflects a reduction based on a comparable operational scope.

100%

electricity from renewable energy sources

By 2030 at the latest, we will cover our entire electricity consumption with renewable energies. In 2025 it was 99,45 %.

>95%

sustainably sourced paper

By 2030, we will ensure that more than 95 % of our paper is produced in a certified sustainable manner. In 2025, the proportion of sustainably produced paper was 97 %.



Mobile combustion

From 2025, we will gradually replace fossil-fueled vehicles with electric or hybrid models as needed to reduce mobile combustion emissions.

25%

reduction of paper waste

Careful use of resources is important for climate protection. That is why our goal is to reduce our paper waste to a maximum of 25 % by 2030. In 2025, this figure was 27.3% across the group where 2024 was 28.28%

1. ENVIRONMENT

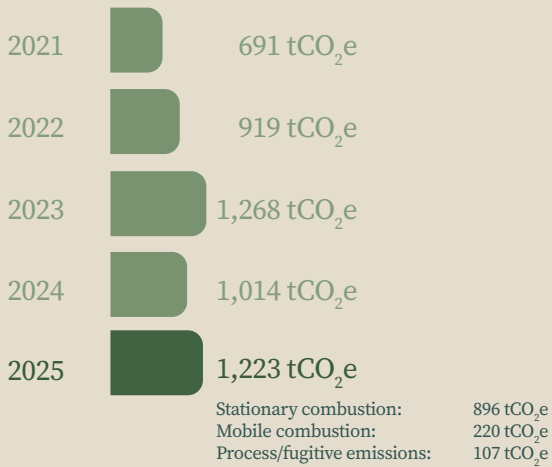
OUR ENVIRONMENTAL FOOTPRINT

OUR EMISSIONS

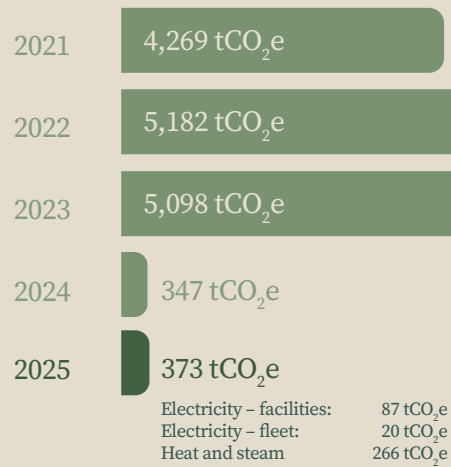
At Onlineprinters Group, climate responsibility is part of how we do business. We work systematically to reduce the environmental footprint of our operations and to decouple growth from emissions.

Sustainable environmental management is not a side initiative – it is embedded in our long-term strategy. By investing in energy efficiency, renewable electricity and modern production technologies, we take concrete steps to reduce emissions while maintaining high operational performance. For us, environmental responsibility and long-term business resilience go hand in hand.

Scope 1



Scope 2



†CO₂e = Tonnes of CO₂ equivalents

Scope 1 = Direct GHG emissions that occur from sources that are owned or controlled by the company

Scope 2 = GHG emissions from the generation of purchased electricity, heat or steam consumed

Total Emissions scope 1 & 2 (tCO₂e)

2025	1,596
2024	1,361
2023	6,366
2022	6,101
2021	4,960

GHG intensity based on net revenue scope 1 & 2 (tCO₂e / €m revenue)

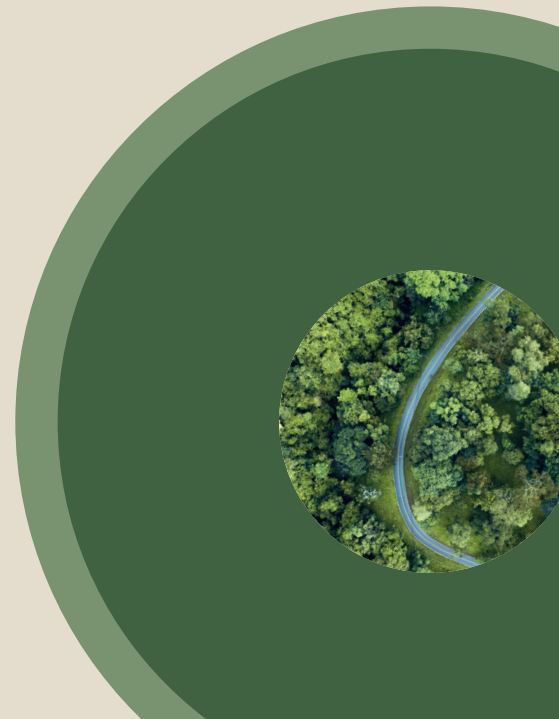
2025	4,5
2024	4,9
2023	23,7
2022	21,2

Measures in 2025:

The reduction in Scope 1 and Scope 2 emissions is primarily driven by the following long-term measures:

- Transition to renewable electricity across production sites
- Expansion of on-site photovoltaic systems
- Electrification of selected equipment and vehicles
- Ongoing optimisation of energy consumption and lighting systems

Together, these measures support Onlineprinters Group's climate targets towards 2030 and form a key part of our pathway towards lower-carbon operations.



We are committed to reducing the climate impact across our entire value chain. At Onlineprinters Group, the majority of emissions are linked to materials and logistics, making collaboration with suppliers and resource efficiency key drivers of progress.

As our business grows, our focus is increasingly on combining transparency, material efficiency

and data quality to improve carbon performance over time.

Strengthening Scope 3 management is therefore not only a climate priority, but also a foundation for delivering more transparent and responsible products to our customers.

Scope 3 – Value Chain Emissions

Scope 3 emissions cover indirect greenhouse gas emissions across our upstream and downstream value chain. In 2025, total Scope 3 emissions amounted to 95,779 tCO₂e.

The largest contributors are purchased goods and services, primarily paper and upstream transportation and distribution. Together, these categories account for the majority of our value chain footprint.

Reducing Scope 3 emissions is a long-term effort and depends on close cooperation with suppliers, logistics partners and customers. As part of this, we are transitioning from spend-based estimates to more activity-based and supplier-specific data.

Raw materials as a key driver

Paper is the largest contributor to our Scope 3 emissions, reflecting the material-intensive nature of our business.

As production volumes increase, total emissions from raw materials may also increase even as efficiency improves.

To mitigate this impact, we focus on:

- Resource-efficient paper use and production optimisation
- Increased use of certified and lower-impact materials
- Strengthening supplier data and collaboration

In 2025, 97% of paper sourced across the Group was FSC®, PEFC or Nordic Swan certified.

Understanding our emissions development

In 2025, we achieved a significant reduction in Scope 1 and 2 emissions, driven by renewable electricity and operational efficiency improvements. In contrast, Scope 3 emissions increased. This is primarily driven by:

- Higher production volumes and business growth
- Improved data quality and coverage
- The structural reality that most emissions occur in the value chain

This dynamic highlights a key priority for the Group: to reduce emissions across the value chain while improving carbon efficiency relative to business activity.

Carbon efficiency development

While absolute emissions are influenced by growth, carbon intensity provides a more comparable view of performance.

Improving emissions intensity will remain a key focus area as we continue to scale the business and work to decouple growth from environmental impact.

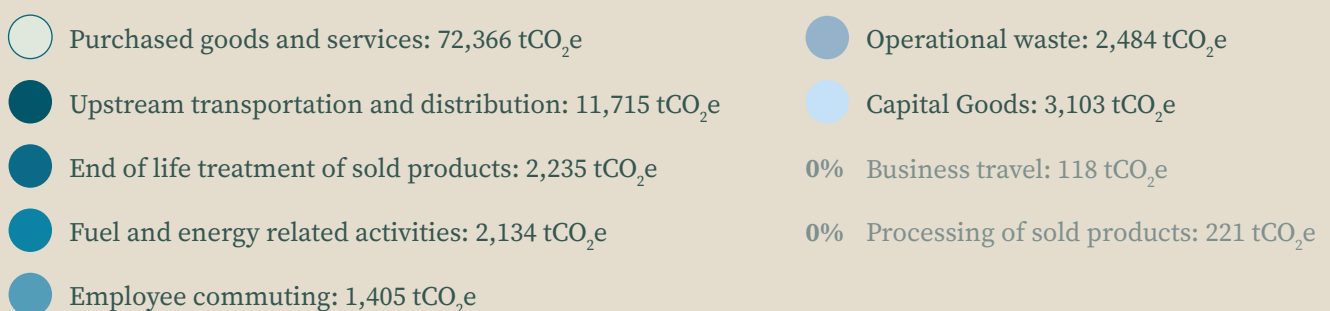
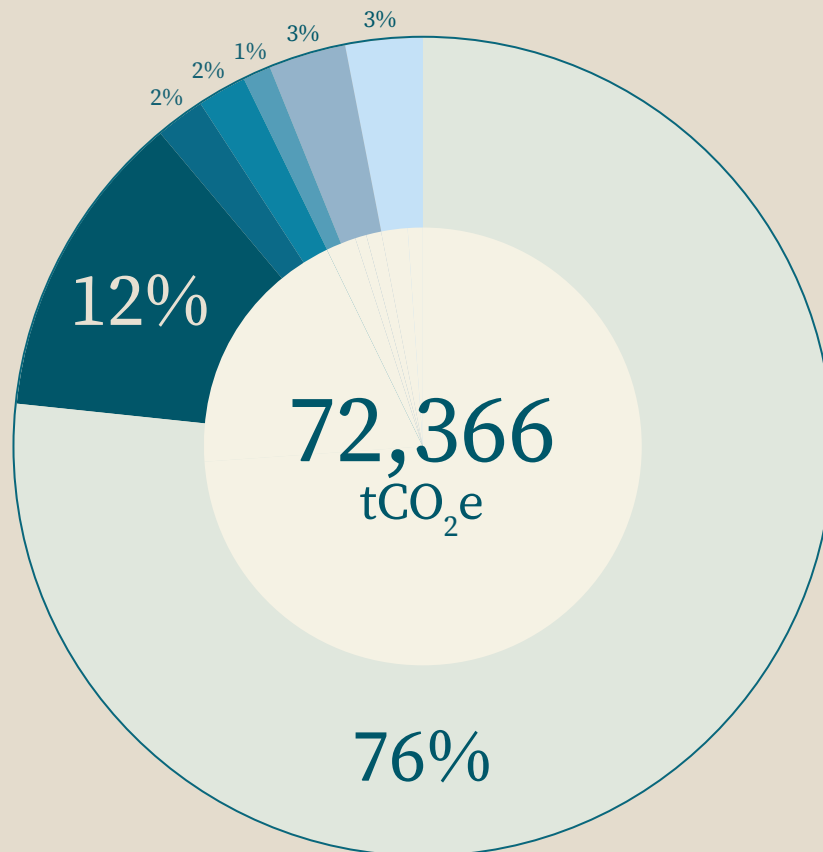
(tCO₂e / €m revenue)

2025	330
2024	359
2023	259
2022	300

Scope 3



Breakdown of Scope 3 Emissions



ENVIRONMENTAL PRIORITIES IN ACTION

The environmental topics identified as most relevant to Onlineprinters Group include climate change, resource use, circularity and responsible sourcing.

The initiatives below support our efforts to reduce environmental impacts, improve operational efficiency and create long-term value for customers and stakeholders.



Area	Focus
Scope 1 & 2 – Own Operations	Energy & Climate Reduction
Scope 3 – Upstream & Downstream	Supplier & Scope 3 Engagement
Production Processes	Chemical & Process Improvements
Resource Efficiency	Resource & Material Optimization
Circular Economy	Waste Management & Circularity
Products	Product Transparency & Certification
Management Systems	Certifications & Environmental Management
Enablers	Employee involvement and data maturity



Key actions

Renewable electricity, solar panels, fleet electrification, energy monitoring

Supplier Code of Conduct, emissions data collection, targeted Scope 3 reduction (-25% by 2030)

Kodak process-free plates, vegetable-based inks, rinse water recycling

Print-on-demand, automated testing, FSC/PEFC materials, reduced paper waste

Sorting and recycling, certified waste partners, recyclable packaging

Carbon footprint data, certified products, sustainability information

ISO 14001, FSC, PEFC, Nordic Swan, continuous EMS improvements

Training, standardized templates, Scope 3 methodology improvements

3. SOCIAL

THE “WE” FACTOR

**THERE FOR
EACH OTHER**

People, safety and inclusion across our operations

At Onlineprinters Group, people are at the centre of our success. We are committed to providing safe, fair and inclusive working conditions across our operations and value chain. Social responsibility is embedded in our daily operations and supported by clear policies, structured processes and continuous dialogue with employees.

Our workforce comprises employees from many different nationalities, reflecting a diverse and international working environment. We promote equal opportunities, respect and non-discrimination, supported by formal policies, grievance mechanisms and regular employee engagement.

Health and safety is a priority across all sites.

33%

of employees are female

**No confirmed cases of
discrimination or harassment
in 2025.**

**Flexible working
time model and
the option for remote
work enable a good
work-life balance.**



26

**Number of
workplace accidents**

Lost Time Injury Frequency at 9.86%
below the industry average of 10*

*Benchmarked against LTIF rate in printing sector
in Germany, based on Eurostat 2022 data.



at **10.47%**

**staff voluntary turnover is well
below the industry
average of**

15%

*Benchmarked against commercial printing industry
in Germany based on 2022 BKK data.

**35****Trainees 2025**

We regularly employ trainees across various departments, including finance and sales. We see it as an important part of our social responsibility to help educate and develop the skilled professionals of tomorrow.

By offering trainee positions, we actively contribute to the labour market, strengthen industry competencies, and ensure that knowledge and expertise are passed on to future generations.

**411****Employees who have
been with the Onlineprinters
Group for 10 years or more****58****Customer Net
Promoter Score**

Score is out of 100 in 2025.

**3.05%****Quality Service Errors**

We continuously monitor and improve to minimize errors and ensure top-quality service.

CORPORATE SOCIAL RESPONSIBILITY

CSR

Bottle deposits for charity

We collect a considerable amount of money from bottle deposits, which we donate to charity.

Giveback

We donate printed materials to charitable causes free of charge. In 2024, we supported over 50 charitable organizations with more than 50,000 printed materials.

Colouring books

We use our surplus and leftover paper to print colouring books, which we donate free of charge to children's wards in hospitals and daycare centers.

Empowering Communities and Local Growth

We actively contribute to strengthening the local community by supporting both sports clubs and local businesses. In this way, we help to promote community spirit, health, and sustainable growth in the local area.

Committed staff

Our colleagues have participated in several races to raise money for charity. and provides a scorecard for transparency and benchmarking.

Commitment to the UN Global Compact

We are committed to adhering to the UN Global Compact and its ten principles on human rights, labour standards, the environment, and anti-corruption.



4. GOVERNANCE

RESPONSIBLE LEADERSHIP

SUSTAINABLE GROWTH

A strong and transparent corporate governance framework is key to our long-term success. For us, governance means not only complying with regulations, but also embedding integrity, transparency and responsible decision-making into leadership and daily operations.

With clear structures, defined responsibilities and an open corporate culture, we work systematically to identify and mitigate risks and to responsibly seize opportunities in the interest of our stakeholders. Our values and standards guide our actions and support sustainable and resilient growth.

BEHAVIOURAL GUIDELINES



Supplier Code of Conduct

The Onlineprinters Group expects high environmental, social and legal standards throughout its supply chain. Our Supplier Code of Conduct defines binding minimum requirements and supports responsible business practices and compliance with applicable regulations.

Code of Conduct

Our Code of Conduct is the foundation for responsible business conduct across the Onlineprinters Group. It is mandatory for all employees and managers and defines clear expectations regarding ethical behaviour, data protection, compliance and sustainability.



Whistleblower Policy

The Onlineprinters Group has implemented a whistleblower system that allows employees to report serious violations anonymously and securely. Reports are treated confidentially and may include issues such as corruption, discrimination, or breaches of environmental and safety regulations. The system guarantees that all concerns are taken seriously and addressed without fear of retaliation.

ESG Policy

Our ESG Policy reflects the Group's integrated approach to sustainability and responsible business conduct. The ESG strategy is embedded in group leadership and overseen by a dedicated ESG Steering Committee.



KEY INDICATORS 2025

0

convictions for violation
of anti-corruption and
anti-bribery laws



€0

in fines related to corruption
or bribery

0

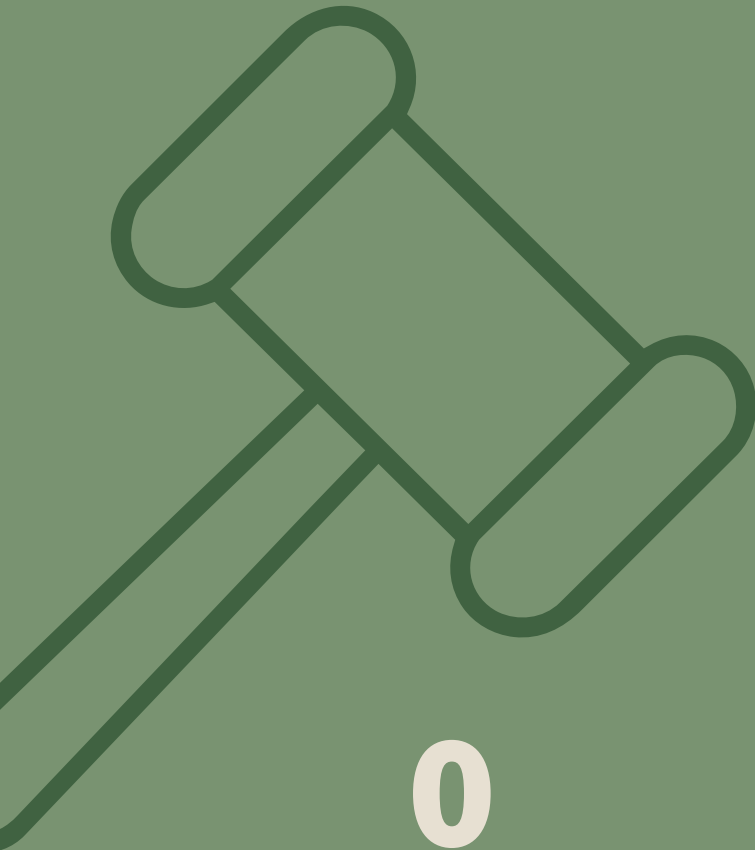
data breaches reported
in 2025

0

legal proceedings related
to late payments

28.5

days average payment term
for supplier invoices



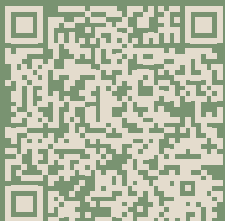
REGULATORY LANDSCAPE

Monitoring change in a dynamic regulatory environment

CSRD Reporting – Transparency Beyond Legal Requirements

In 2025, Onlineprinters Group published its first Group Sustainability Report aligned with the Corporate Sustainability Reporting Directive (CSRD) and the European Sustainability Reporting Standards (ESRS). As CSRD had not yet been transposed into German law during the reporting period, the report was prepared on a voluntary basis and has not been subject to external assurance.

The reporting process nevertheless represents an important step forward. A Double Materiality Assessment was completed, governance structures were established, and ESG data collection was strengthened across the Group. The report provides transparency on material environmental, social and governance topics and serves as a foundation for future sustainability reporting as regulatory requirements evolve.



The full Sustainability Report 2025.

Packaging and Packaging Waste Regulation (PPWR)

In 2025, the EU adopted the new Packaging and Packaging Waste Regulation (PPWR), introducing harmonised requirements across all Member States aimed at reducing packaging waste and improving recyclability. While the majority of binding obligations will apply from August 2026 onwards, the regulation already influences expectations for packaging design, material efficiency and documentation.

As a print service provider active in packaging, labels and printed materials, Onlineprinters Group closely monitors the development and implementation of PPWR requirements. Our focus includes material optimisation, recyclability, reduction of unnecessary packaging components and the use of certified and recycled materials, in line with circular economy objectives.

EUDR and CSDDD | Developments in Due Diligence Regulation

The EU Deforestation Regulation (EUDR) was further postponed during 2025, with additional simplifications under discussion. Onlineprinters Group continues to monitor the regulatory process and developments related to traceability and documentation requirements for paper-based products.

Following the EU Omnibus proposal, Onlineprinters Group is currently outside the scope of the Corporate Sustainability Due Diligence Directive (CSDDD). Nevertheless, responsible sourcing and supplier standards remain integral to our sustainability governance framework.





Scandinavian Print Group

